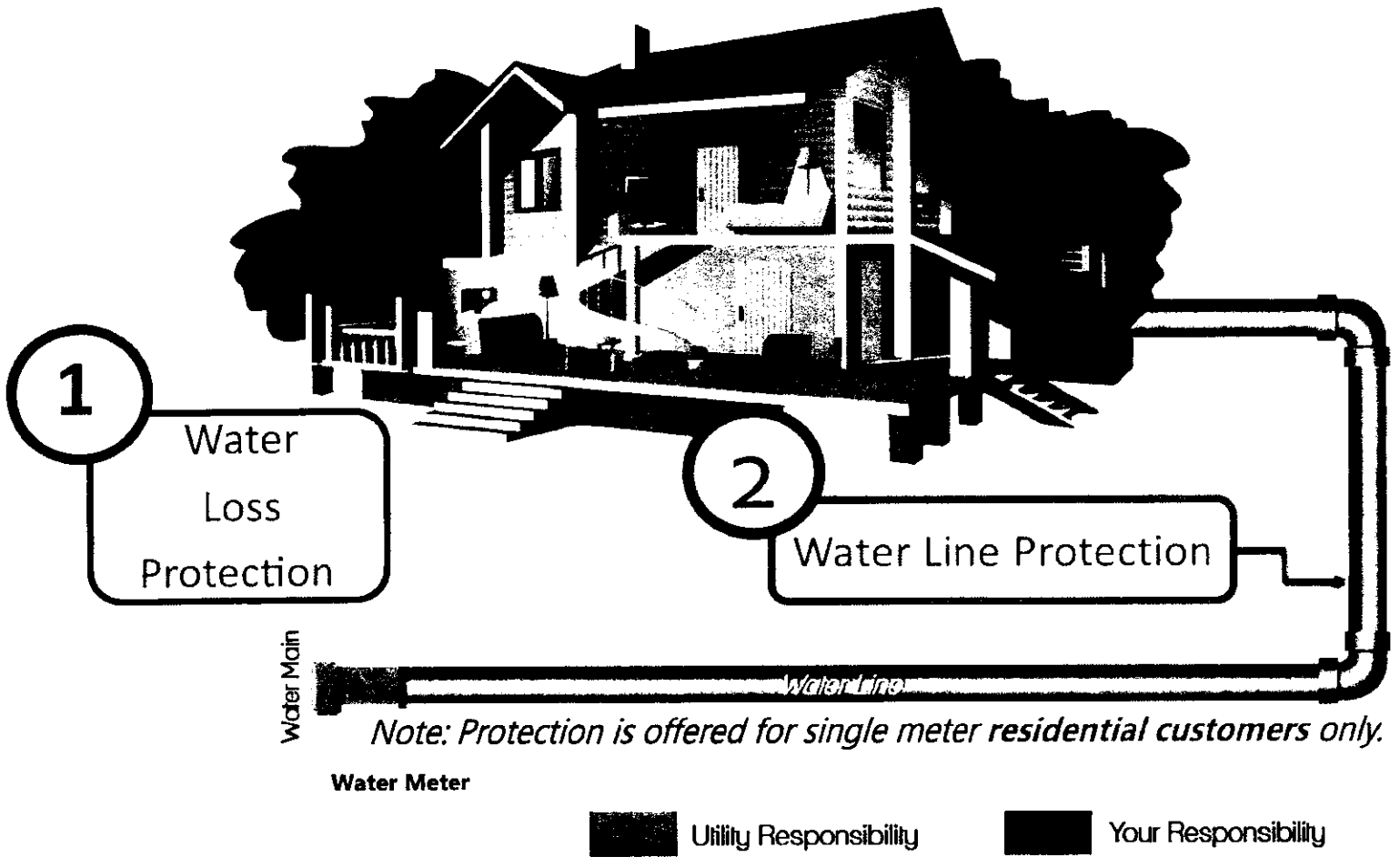




ServLine is a premier protection program that will repair or replace your water line and cover lost water with no deductible and in a timely fashion

Avoid Large Water Line Repair Costs



Gladeville Utility District ServLine begins with bills due 12/10/17

Water Loss Protection

As a residential customer, you are automatically protected by our *Water Loss Program*. This is the only way we will adjust residential leaks that occur after **10/1/17 (usage bills due 12/10/17)**

Line Protection

Enroll in the *Line Protection Programs* to avoid water line repair/replacement costs. There is a 30 day waiting period for those who enroll after **10/1/17**



Don't Wait Until It's Too Late With A Line Break Sign Up Now!

1

Water Loss Protection

Automatically Enrolled
\$2.15/Month

- ◆ Water Loss Protection from excess water charges resulting from eligible plumbing leaks, up to **\$2,500**. No deductible.
- ◆ Call us to decline protection and accept full responsibility for water bills resulting from eligible plumbing leaks .
- ◆ Please refer to our leak adjustment policy for guidelines and qualifications for leak adjustments
- ◆ All qualifying residential leaks occurring after **October 1st 2017 with usage on bills due December 10, 2017** will only be adjusted through our ServLine Program.

2

Water Line Protection

Sign-up by calling
\$4.40/Month

- ◆ Covers repair or replacement of water line up to \$10,000. No deductible. No annual limit.
- ◆ Includes public paved surfaces and \$500 for basic site restoration and \$500 for private paved surfaces like sidewalks or driveways.
- ◆ Provides Water Line Protection from your meter to the foundation of your home.
- ◆ Does Not Provide Protection For: Water Meter, Water Pit, Water Vault, Pumps, Valves, Or Backflow Meters .
- ◆ Contact Us To Request A Full Copy Of Program Protections And Exclusions
- ◆ Be protected from these expensive repairs! Enrollment after **October 1st 2017** requires a 30 day waiting period.

Contact Us

Phone: (615) 470-0187

www.gladevilleutility.



ServLine

Utility Account #: _____ Account Holder: _____ Please Print Name

Signature: _____

In addition to the Basic Protection, enroll me in the protection option marked below:

(\$4.40) Water Line Protection – Pays up to \$10,000 for repair of water service line

